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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

LHCO

Investigator: Reg LopezPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2006 - 52035Date: 5/15/2006Complaint Description:      08A Rate Case Items - OpposedFirst:Last:Complaint By:      Russ

Baker

Account Name:      Russ BakerHome: [REDACTED]Street:      [REDACTED]Work: (000) 000-0000City:      YumaCBR:State:      AZ      Zip: 85364is:Utility Company:      Arizona Public Service CompanyDivision:Contact Name:      0000Contact Phone: 0000Nature of Complaint:

Received following e-mail: From: Russ Baker [REDACTED]  
Sent: Saturday, May 13, 2006 6:03 PM  
To: Utilities Div - Mailbox  
Subject: Public Comment Form, APS Rate Increase, Docket# E-01345A-05-0816

Attached are my comments. I look forward to communicating with the Commission in greater detail on this subject.

Thanks,

Russ Baker

5-17 Per customer e-mail:

Reg,

RECEIVED  
2006 MAY 18 P 4: 26  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Thanks for your reply. I sent my comments on the official public comment form as a .jpg attachment. I don't know why you're unable to open the file but here are my comments in text form.

Name: Russell Baker

10-17-06

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

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Date: 5/13/2006

Address: [REDACTED]

Phone: [REDACTED]

Docket commented on: APS Rate Increase

Docket number: E-01345A-05-0816

Utility name: APS

Position on docket: con

My email address: [REDACTED]

Comments:

"I am opposed to Arizona Public Service Company's application for \$449.6 million increase in base rates. APS has not demonstrated to me that they've done enough to curb wasteful internal spending. Executive compensation is many times what APS's ordinary customers make. Listed for example are these executive compensation packages: William J. Post (\$1.43 million), Jack E. Davis (\$1.01 million), James M. Levine (\$787,000), William L. Stewart (\$913,000), Donald E. Brandt (\$467,000). I'm aware of the fact the company's executive compensation committee has recommended these executives forgo 2006 bonuses but this gesture falls well short of what's needed to bring these individual compensations back to reality. I request the subject of APS executive compensation is brought up on this docket."

Thanks,

Russ Baker

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

5-15 Unable to open attachment on jpg format. I e-mailed the customer then following: Dear Mr. Baker: I received your e-mail noted below but I was unfortunately unable to open your attachment. If you could please reply to me directly via e-mail with your comments, I would be more than happy to have your comments noted for the record in this matter. You may also contact me by calling toll free at [REDACTED] or directly at [REDACTED]. If you are calling within the Tucson calling area. I look forward to being of assistance. (fu 5-18 for reply follow up).

5-18 I replied back to the customer with the following e-mail:

Mr. Russell Baker

[REDACTED]  
Yuma, Arizona 85364

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Mr. Baker:

I received your letter e-mail dated May 17, 2006 regarding the proposed rate increase application for Arizona Public Service ("APS"). I appreciate the time that you have taken to express your comments regarding this matter.

Your letter regarding the APS rate case has been entered into our database and filed with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commissioners will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

You may call me toll free [REDACTED] if you have any questions regarding this matter.

Sincerely,  
Reg Lopez  
Public Utilities Consumer Analyst II  
Utilities Division-Tucson Office

5-18 Referred to John LaPorta @ Phx CONS to have this OPINION docketed. File closed.  
\*End of Comments\*

**Date Completed: 5/18/2006**

**Opinion No. 2006 - 52035**

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